

# Chicago O'Hare International Airport Domestic Terminals 1, 2 & 3



City of Chicago  
Richard M. Daley, Mayor  
Rosemarie S. Andolino  
Commissioner

## Terminal 3

- Air Choice One
- Alaska
- American
- American Eagle
- Iberia (Departures only)
- Spirit

## Terminal 2

- Air Canada
- Continental
- Continental Express
- Delta
- Delta Connection

- JetBlue Airways
- Northwest
- Northwest Airlink
- United
- United Express

- US Airways
- US Airways Express

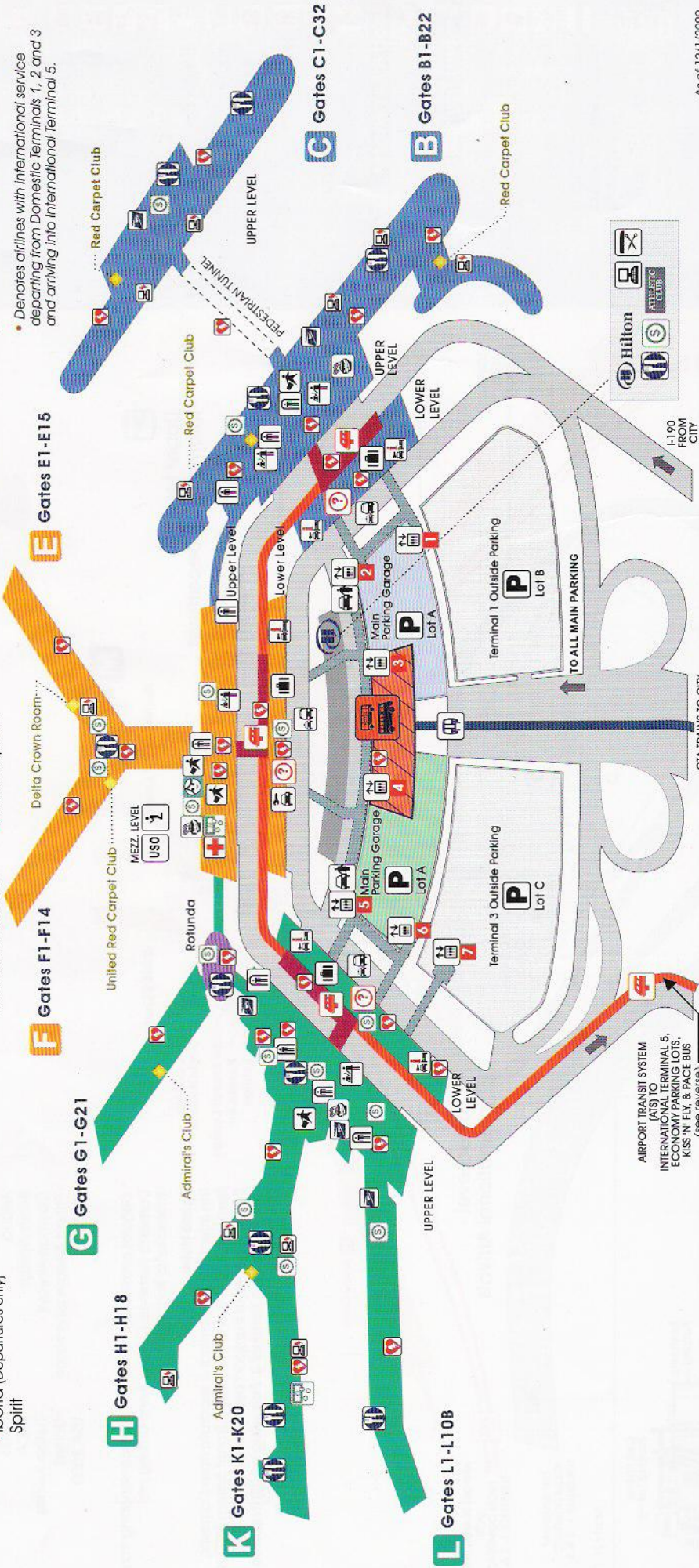
\*Denotes Ticketing & Baggage Claim in Terminal 1

## Terminal 1

- All Nippon Airways (ANA)
- Lufthansa (Departures only)
- United

United Express (Ticketing & Baggage Claim only)

• Denotes airlines with international service departing from Domestic Terminals 1, 2 and 3 and arriving into International Terminal 5.



As of 12/1/2009

### Passenger Services

- Information
- Automated Banking Machine
- Automated External Defibrillator (AED)
- Baggage Claim (Lower Level)
- Business Center (also in Airline Clubs)
- Chapel T2 Mezzanine Level
- Charging Station
- Children's Museum
- Currency Exchange
- Foreign Currency Exchange
- Lottery Tickets
- Restaurants (Seating Available)
- Security Checkpoint
- Ticket Counters
- UIC Medical Center (773) 894-5100
- Urgent Care
- Occupational Medicine
- X-ray Services
- USO Terminal 2 Mezzanine
- Mall Box Drop Locations

### Ground Transportation

- Airport Transit System (ATS)
- Bus/Shuttle Center (Hotel Courtesy Shuttles, Regional Buses, Off-Site Rent-a-Car, Off-Site Parking Shuttles)
- CITA (Trains to City)
- Chicago Police (773) 894-9111
- Non-emergency (773) 894-5000
- Customer Service (773) 894-5100
- Travelers Aid (773) 894-2427
- File (773) 894-9111
- RelayTexewriter locations are throughout terminals
- City
- Lost & Found
- For items lost near ticket counter, in gate area or on an airplane, contact airline.
- For items lost in public areas of terminal, contact Chicago Police at (773) 686-2385.
- For items lost at security checkpoints, contact TSA at (773) 377-1210.
- For items lost on the ATS train, contact OATS at (773) 601-1826.
- For items lost in the parking facilities, contact Standard Parking at (773) 686-7532.

### Contact Disabled Persons Accessibility at (773) 686-8040

- Pace Bus Stop at Lot E
- Kiss 'n' Fly
- Rental Car/Hotel Info (Lower Level Arrivals)
- Taxi, Livery Pick-Up Zones, Rental Car Shuttle
- Parking Elevator Center
- Valet Parking Elevator Centers 2 & 5

As of 12/1/2009