Chicago O'Hare International Airport
International Terminal 5

Passenger Services

- Airport Information
- Automated Banking Machine
- Automated External Defibrillator (AED)
- Baggage Claim
- Elevator
- Escalator
- Foreign Currency Exchange
- Kid Port
- Mail Box Drop Location
- TTY (Teletypewriter locations are throughout Terminal)
- Security Checkpoint
- Ticket Counters
- U.S. Customs

Food & Beverages

- Restaurants (Seating Available)

Ground Transportation

- Airport Transit System (ATS)
- Cell Phone Lot in Lot F
- Kiss 'n' Fly at Lot E
- Metra O'Hare Transfer
  Take Parking Lot Shuttle to ATS to all Terminals (312)322-6777
- Parking Lot Shuttle
- Pace Bus at Lot E Kiss 'n' Fly (847)364-7223
- Rental Car/Hotel Info
- Regional Bus, Hotel Shuttles, Livery Pick-Up Zones
- Taxi, Rental Car Shuttle
- Auto Pound (773)694-0990

Special Numbers

- Chicago Police (773)894-9111
  Non-emergency (773)894-5000
- Customer Service 1(800)832-6352
- Travelers Aid (773)894-2427

www.flychicago.com

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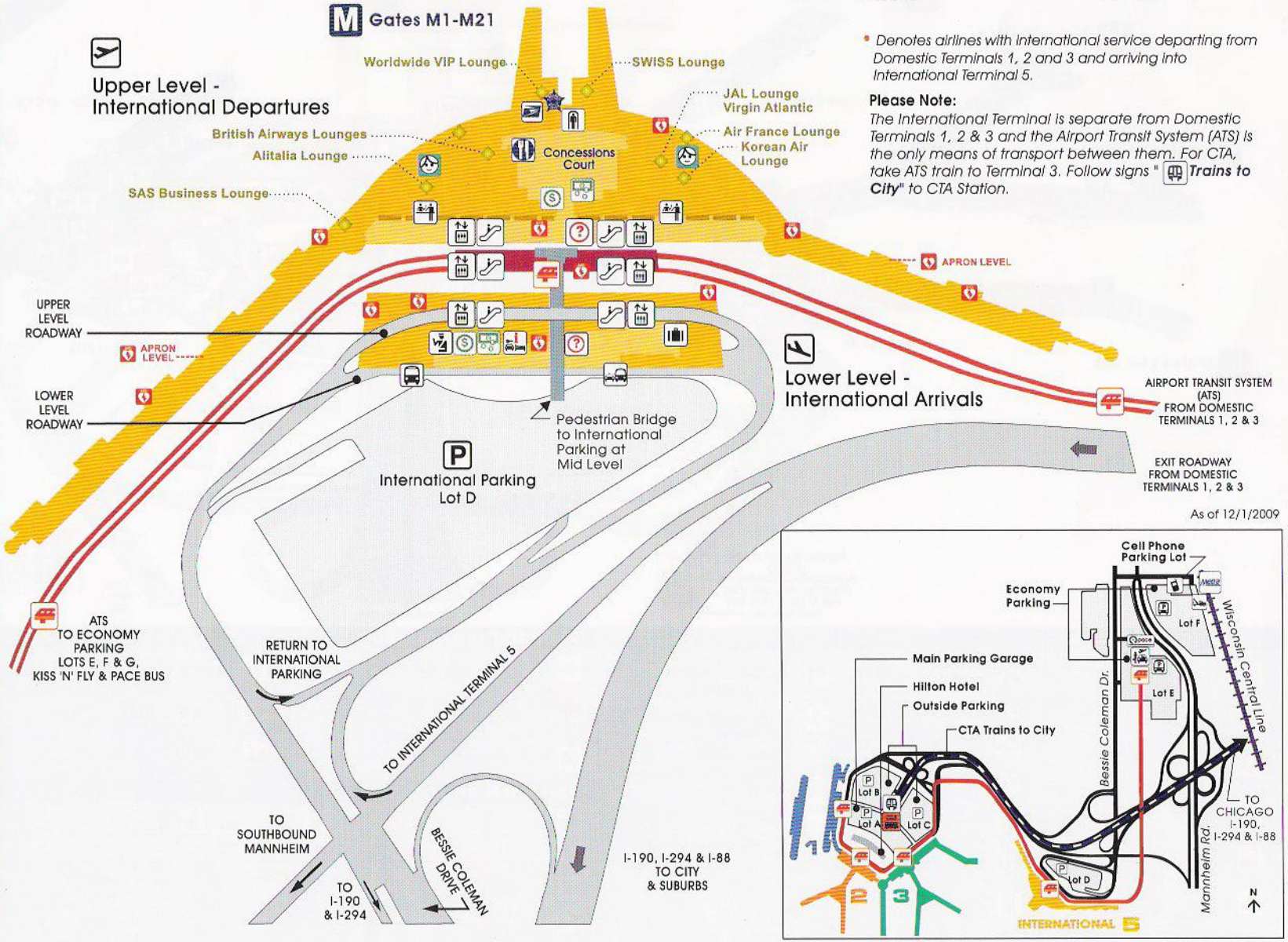

As of 12/1/2009

International Terminal 5 Airlines

- Aer Lingus
- AeroMexico
- Air France
- Air India
- Air Jamaica
- Alitalia
- • All Nippon Airways (ANA)
- • American
- Asiana
- British Airways
- Cayman Airways
- • Etihad Airways (as of 9/2009)
- • Iberia
- Japan Airlines (JAL)
- KLM Royal Dutch
- Korean Air
- LOT Polish
- • Lufthansa
- Mexicana
- Royal Jordanian
- SAS
- SWISS
- TACA
- Turkish Airlines
- • United
- USA 3000

• Denotes airlines with international service departing from Domestic Terminals 1, 2 and 3 and arriving into International Terminal 5.

Please Note:
The International Terminal is separate from Domestic Terminals 1, 2 & 3 and the Airport Transit System (ATS) is the only means of transport between them. For CTA, take ATS train to Terminal 3. Follow signs " ***Trains to City*** *" to CTA Station.*